

RV Trailer Rental Terms & Conditions



By rental of the RV Trailer from RLC Park Services, you (Renter) agree with the Terms and Conditions provided below.

1. **Arrival and Departure**

Check-in time is after 3:00 pm on date of arrival.

Check-out time is by 11:00 am at the latest on scheduled date of departure.

2. **Dates**

Please review the check-in and check-out dates identified in your confirmation email to ensure they are correct. If any errors, please contact us immediately at 250-248-1134.

3. **Fees**

Rental Rates

Your rental rate is as identified in your confirmation email. For further information, visit www.rlcparks.ca. A second vehicle will be subject to the Provincial Park \$12.00/night Additional Vehicle fee.

Cancellation

If a cancellation is made 14 or more days before your scheduled arrival date, the rental fees will be refunded, less a \$20.00 administration fee.

If a cancellation is made less than 14 days before your scheduled arrival date, one night's rental fee will be forfeited. Any remaining rental charges will be refunded.

If a cancellation is made within 24 hours of your arrival, no refund.

Potential Additional Charges

The Renter's credit card information will be held on file for up to 2 business days after departure. RLC Park Services may charge any additional expenses owed to us under this agreement. The following are examples of potential additional charges:

- a) repairing damage renter is responsible for;
- b) lost keys;
- c) missing items off 'RV Trailer Included Supplies' checklist;
- d) violating any terms of this agreement.

4. **Towing**

This agreement is for the temporary use of the RV Trailer supplied by RLC Park Services. The renter or anybody else may not tow, manipulate or move the Trailer from the Rental Location. Unauthorized movement of the Trailer will result in a minimum fine of **\$250.00**, and legal action.

5. **Loss**

RLC Park Services is not responsible for lost or damaged personal belongings left in the trailer.

6. **Occupancy**

The trailer is for the use of the registered Renter, and limited to the number of guests identified when making reservation. Any attempt to transfer, assign or sub-let shall result in non-refundable cancellation of this Agreement.

7. **Linens**

It is the responsibility of the Renter to bring all linens including bath/beach towels, pillows, sheets and blankets/duvets or sleeping bags.

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8. **Kitchenware**

A detailed list of all items is provided to the renter. The renter will be charged for costs associated with replacement of any missing items after checkout.

9. **Washroom**

Renter must only use the toilet paper provided in the RV. Garbage must not be disposed on in the toilet.

10. **Awnings**

Awnings are to be used with extreme care. In heavy winds, when you are absent, or during the night, they should be retracted for your safety. Awnings can be damaged very easily; keep all fires well clear. NOTE: If the awning is deployed at the time of delivery or by the Renter or their guests, then it is recognized that the renter has agreed to accept all responsibility for the awning.

11. **Pets**

No pets permitted in the trailer. Failure to comply will minimally result in a fine of **\$250.00**.

12. **Smoking**

No smoking permitted in the trailer. Failure to comply will minimally result in a fine of **\$250.00**.

13. **Orientation Checklist**

An orientation is conducted by RLC Park Services at time of arrival and provided to the Renter to acknowledge that the trailer premises have been examined and are in good condition except as otherwise noted during orientation.

14. **Cleaning**

Renter shall keep the trailer premises, furniture, furnishings, appliances, fixtures, and supplies, which are rented for Renter's exclusive use, in good order and condition. Prior to departure, Renter is expected to wash all pots, pans, dishes and utensils and put away in appropriate location. All counter tops, sinks, microwave, shower, toilet, fridge, oven, and stove tops must be left in a clean state. It is agreed that if the RV Trailer is left in poor condition an extra charge of at least \$100.00 will be charged against Renter's credit card on file for excessive cleaning fees. Renter shall vacate the RV Trailer and site, remove all trash and debris from the RV Trailer and site and leave the RV Trailer and site in the same condition as when Renter took possession.

15. **Federal, Provincial, Municipal Laws and Regulations**

Applicable government regulations must be complied with. Notably within the boundaries of British Columbia's Provincial Parks are the *Park Act* and the *Park, Conservancy and Recreation Area Regulation*.

Renter agrees to the above-mentioned requirements and agrees to meet them and any subsequent costs. The Renter agrees to be prompt for check-in and check-out to avoid late charges.

I have read, understand and agree to the RV Trailer Terms & Conditions.

Renter Name: _____

Renter Signature: _____ **Date:** _____